



OVID Programmes Survey 2022/23

# Summary Report



## Introduction and objectives

OCIMF has commissioned a series of surveys to gather feedback from users of its Offshore Vessel Inspection Database (OVID) vessel inspection regime, a web based inspection tool and database of inspection reports for offshore vessels. OVID enables project and marine assurance teams to assess the safety and operational performance of a vessel using a uniform and accredited inspection regime.

The OVID surveys have been structured to provide feedback across three (3) key areas:

- Overall Programme Quality (report accuracy, remote inspections, communications)
- Tools and Services (questionnaire, database, and services)
- Programme Integrity (feedback on Inspectors, policies and procedures)

The four OVID programme user groups – submitting companies, Programme Recipients, Vessel Operators and Inspectors – have been surveyed about the aspects of the programme that apply to their use and interaction with the inspection regime.

## Research methodology

The research was conducted by a third-party communications and research agency on behalf of OCIMF. The research and analysis has been conducted in accordance with the Market Research Society (MRS) Code of Conduct on respondent anonymity and under the rules of the Data Protection Act.

As the use of the programme differs somewhat for each stakeholder group, a unique survey was created for each participant group. This means four separate surveys were conducted for OVID programme users. Where appropriate, questions were replicated across respondent groups for the purposes of comparison against each other and with the previous survey (conducted in 2020).

The surveys, completed anonymously, are quantitative, with options for providing additional written comment for each question.

The survey links were distributed by OCIMF through the OVID Portal in late December 2022 and closed for responses eight (8) weeks later, in late February 2023.

## Respondent profile

The target sample was all registered users within the OVID Portal – these are active users of the inspection programme.

In total, 621 respondents participated in the OVID survey in the 2022/23 data collection period. This compares to 378 total respondents in 2020 (the last time the survey was conducted).

It is important to note that the response rates differed considerably between respondent OVID programme users. For Submitting Companies and Programme Recipients in particular, the response rates were low and as such the statistical significance of results and analysis for these two user groups is less robust.

## Key findings and analysis

The following pages report on the key findings across all four OVID surveys. Statistical analysis shows the percentages based on those answering each question.



OVID enables project and marine assurance teams to assess the safety and operational performance of a vessel using a uniform and accredited inspection regime

## Executive Summary

In the main, respondents were asked to either rate their agreement with statements (from 'strongly agree' through to 'strongly disagree') or to rate (from 'very good' to 'poor') their use of key tools/processes within the OVID inspection regime that are most pertinent to them. Because all users do not interact with the tool in the same way or have access to the same tools or functionality, questions were tailored to their experiences/engagement with the programme.

The majority of Submitting Companies, Programme Recipients and Vessel Operators rate the overall quality of the OVID programme as 'high' (68.09% Submitting Companies, 88.89% of Programme Recipients, 52.90% of Vessel Operators). 19.15% and 21.91% of Submitting Companies and Vessel Operators respectively rated the quality of the programme as 'very high'.

Crucially, as a measurement of how well OVID delivers on its purpose of enhancing safety and best practice in the offshore marine industry, 91.49% of respondents from Submitting Companies and 88.89% of Programme Recipients either 'agree' or 'strongly agree' with the statement *'OVID reports accurately describe the safety and operational standards on vessels.'*

In response to the statement: *'OVID Reports reflect the actual condition of my vessel/fleet'* among Vessel Operators 17.88% 'strongly agree', 69.27% 'agree' while 8.06% (32 of 397 who answered) are 'unsure'. 20 Vessel Operators (5.04%) 'disagree'.

Vessel Operators and Inspectors were also both asked to rate their agreement with the statement *'The OVID Programme improves the operating standards of my/a*

*vessel/fleet'* to which 80.85% of Vessel Operators and 89.17% of Inspectors either 'strongly agree' or 'agree'. Among the detractors, of Vessel Operators, 14.11% of respondents are 'unsure' and 4.28% 'disagree'. For the Inspectors cohort, 10.19% are 'unsure' and 1.27% 'disagree'. Integrity of Inspectors and the programme's policies and procedures is also highly rated.

Overall, for ratings of the tools and services provided under the OVID programme, satisfaction is high (majority 'good' or 'very good'), however, the data suggests that programme users are not fully utilising the full range of tools at their disposal.

There is some criticism that the programme is not as suitable for certain vessel classes, particularly specialist craft such as mobile offshore drilling units (MODU) and lightering support vessels as well as smaller fleets. But the feedback provided does give some helpful suggestions for updating/improving the programme and inspection questionnaire, including being able to use photographs, uploading and editing several documents at once and ensuring that it can be more readily adapted to new/evolving regulations.

It is important to stress again that, given the very low response rates for the Submitting Companies and, in particular, Programme Recipients groups, caution should be exercised in interpreting the results and extrapolating meaning without further interrogation.



The majority of Submitting Companies, Programme Recipients and Vessel Operators rate the overall quality of the OVID programme as 'high'

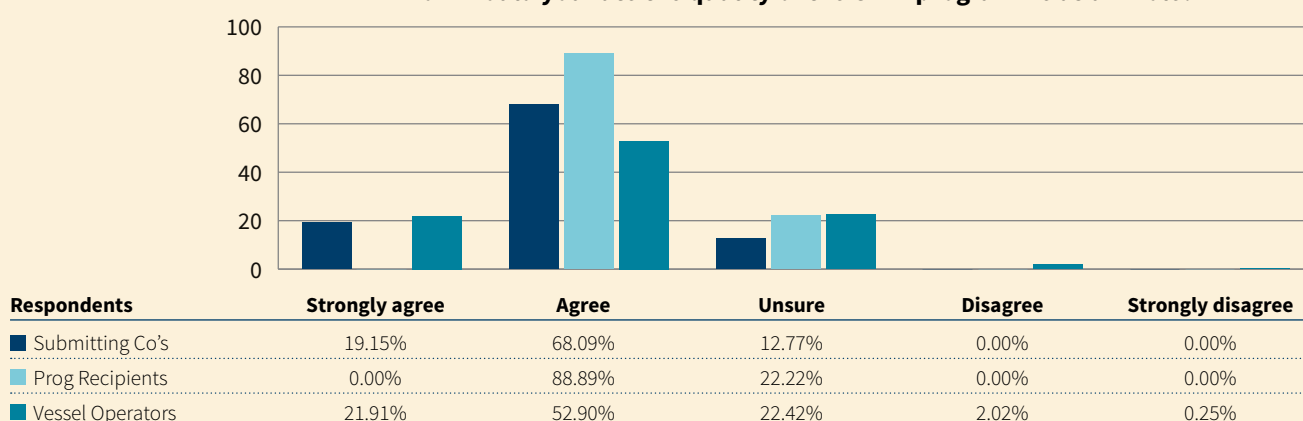


# Overall programme quality

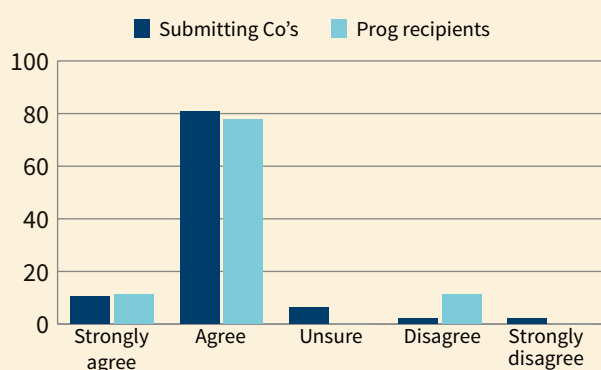
Each respondent programme user group was asked a series of questions about their views on the quality of the COVID programme, the accuracy of COVID reports and the extent to which COVID helps to improve safe operating standards.

- The majority of Submitting Companies (87%), Programme Recipients (89%) and Vessel Operators (74.81%) rate the overall quality of the COVID programme as 'high' or 'very high'.
- 91.49% of respondents from Submitting Companies and 88.89% of Programme Recipients agree that *COVID reports accurately describe the safety and operational standards on vessels*.
- 87.15% of Vessel Operators agree that *COVID Reports reflect the actual condition of vessels/fleets*. Similarly 80.85% of Vessel Operators and 89.17% of Inspectors either 'strongly agree' or 'agree'. Among the detractors, 14.11% of Vessel Operators and 10.19% of Inspectors are unsure or disagree with the statement.
- There is some criticism that the programme is not as suitable for certain vessel classes, particularly specialist craft such as MODU and lightering support vessels as well as smaller fleets.

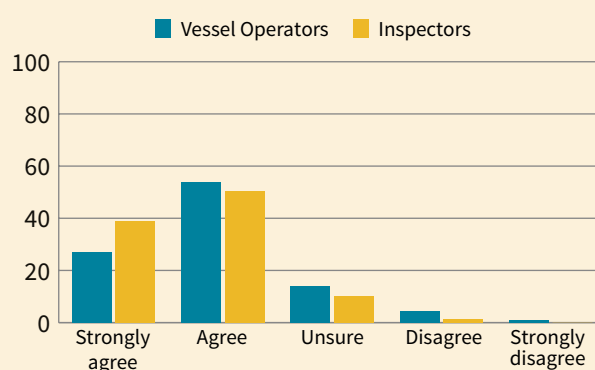
**How would you rate the quality of the COVID programme as a whole?**



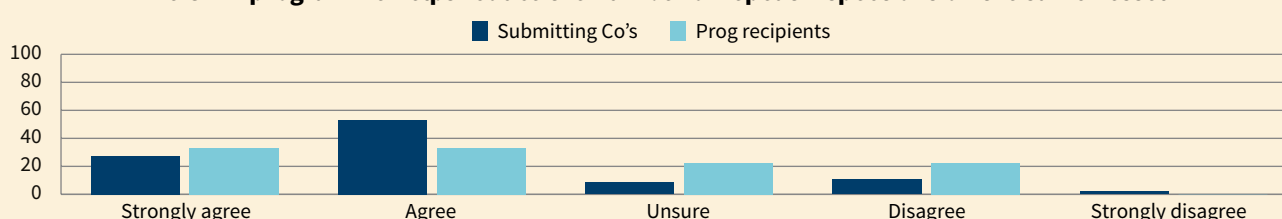
**COVID reports accurately describe the safety and operational standards on vessels**



**COVID programme improves operational standards**



**The COVID programme helps reduce the number of repeat inspections on the same vessel**

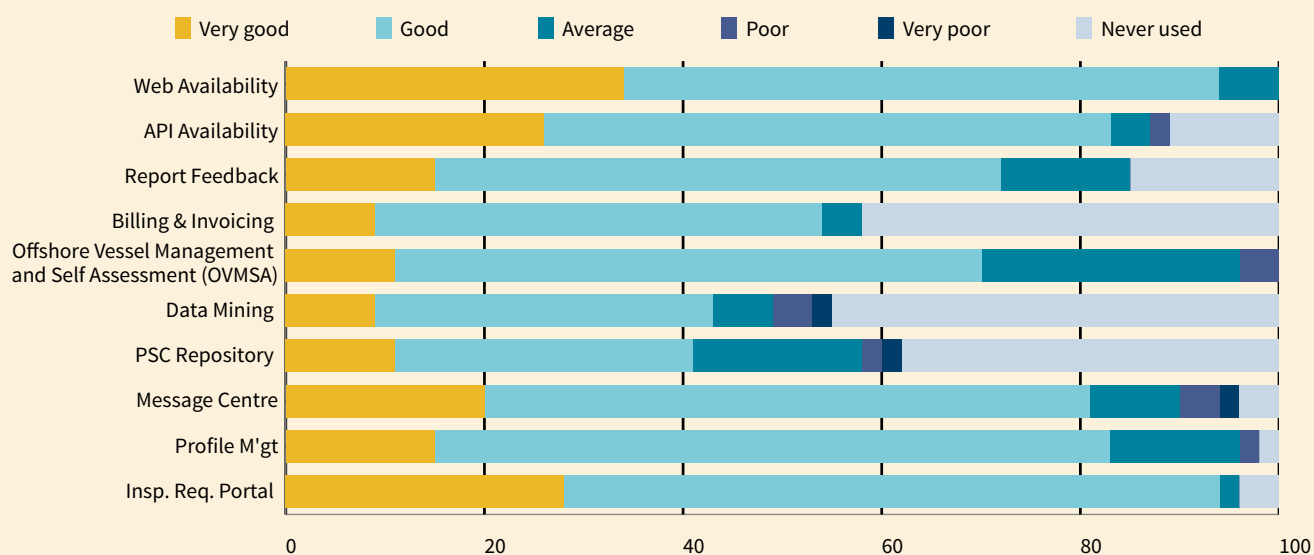


## Tools and services

Respondents were asked to rate (from 'very good' to 'poor') their use of key tools/processes within the OVID inspection regime that are most pertinent to them, as not

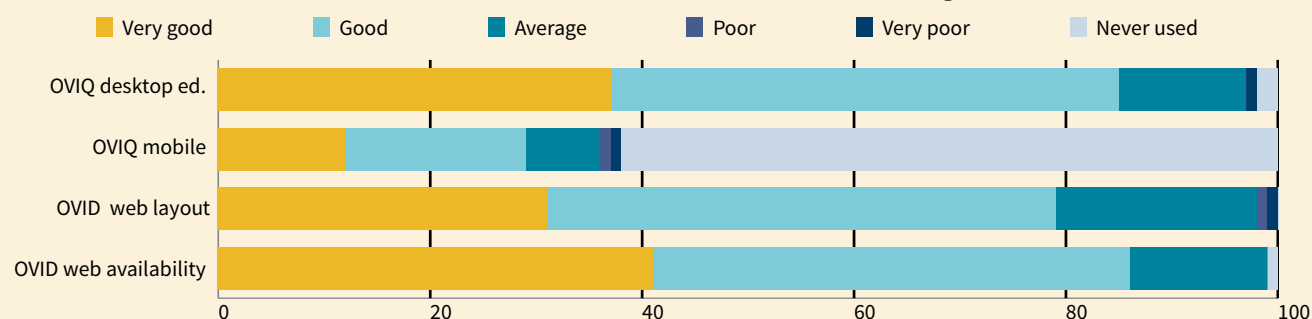
all users interact with the tool in the same way or have access to the same tools or functionality.

### Submitting Companies: tools and services ratings



Tools and Services	Very good	Good	Average	Poor	Very poor	Never used
Web Availability	34%	60%	6%	2%	0%	0%
API Availability	26%	57%	4%	2%	0%	13%
Report Feedback	15%	57%	13%	0%	0%	15%
Billing & Invoicing	9%	45%	4%	0%	0%	43%
OVMSA	11%	59%	26%	4%	0%	2%
Data Mining	9%	34%	6%	4%	2%	47%
PSC Repository	11%	30%	17%	2%	2%	40%
Message Centre	20%	61%	9%	4%	2%	7%
Profile M'gt	15%	68%	13%	2%	0%	2%
Insp. Req. Portal	28%	66%	2%	0%	0%	6%

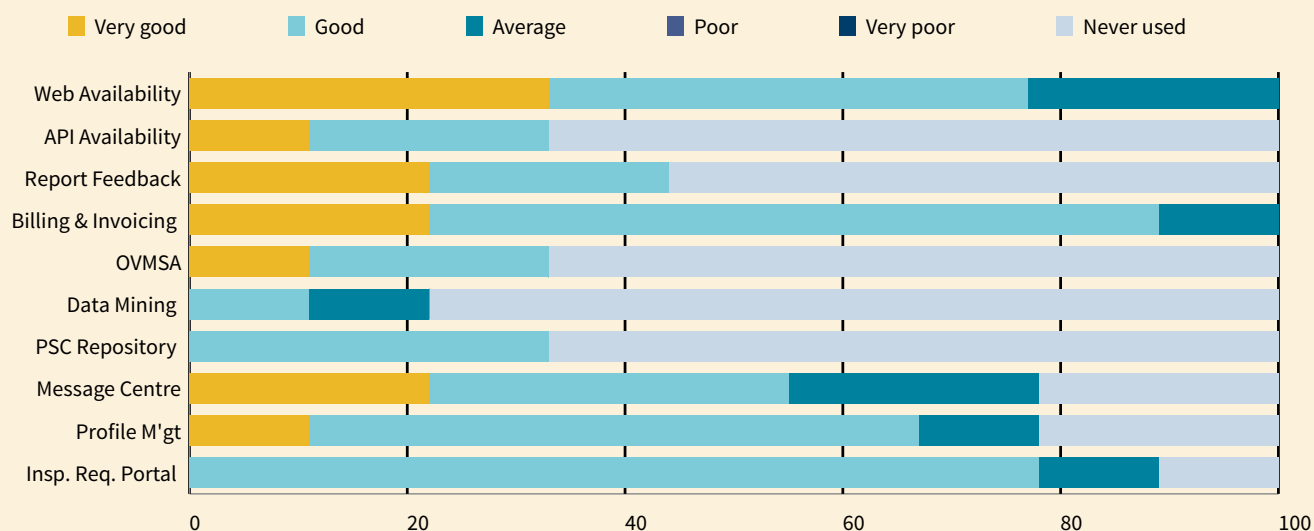
### Inspectors: tools and services ratings



Tools and services	Very good	Good	Average	Poor	Very poor	Never used
OVIQ desktop ed.	37%	48%	12%	0%	1%	2%
OVIQ mobile	12%	17%	7%	1%	1%	62%
OVID web layout	31%	48%	19%	1%	1%	1%
OVID web availability	41%	45%	13%	0%	0%	1%

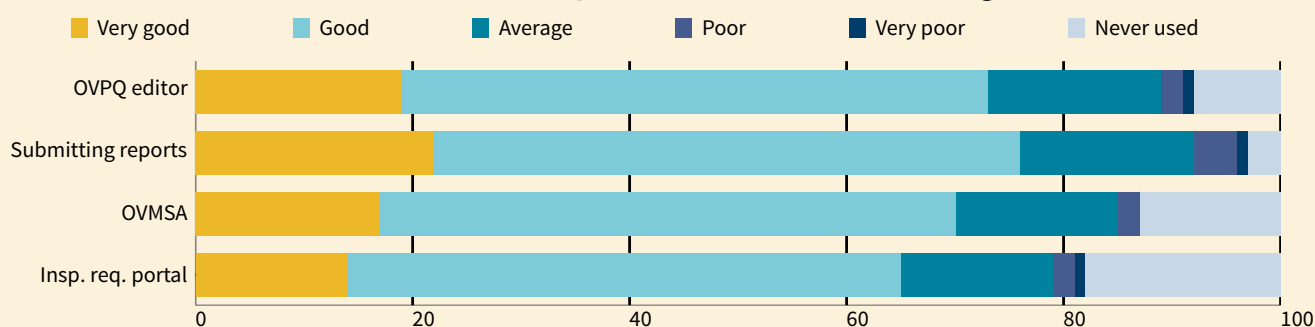
## Tools and services

**Programme recipients: tools and services ratings**



Tools and Services	Very good	Good	Average	Poor	Very poor	Never used
Web Availability	33%	44%	22%	0%	0%	0%
API Availability	11%	22%	0%	0%	0%	67%
Report Feedback	22%	22%	0%	0%	0%	56%
Billing & Invoicing	22%	67%	11%	0%	0%	0%
OVMSA	11%	22%	0%	0%	0%	67%
Data Mining	0%	11%	11%	0%	0%	78%
PSC Repository	0%	33%	0%	0%	0%	67%
Message Centre	22%	33%	22%	0%	0%	22%
Profile M'gt	11%	56%	11%	0%	0%	22%
Insp. Req. Portal	0%	78%	11%	0%	0%	11%

**Vessel Operators: tools and services ratings**



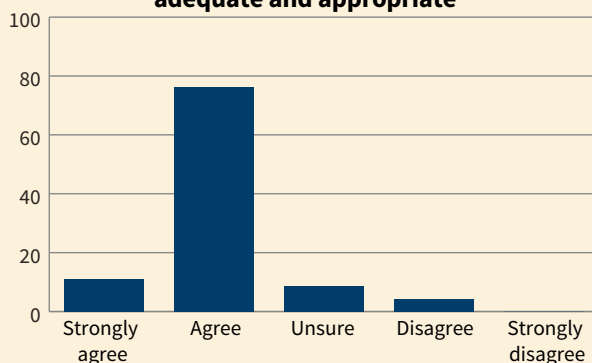
Tools and Services	Very good	Good	Average	Poor	Very poor	Never used
OVIQ desktop ed.	19%	54%	16%	2%	1%	8%
OVIQ mobile	22%	54%	16%	4%	1%	5%
OVID web layout	17%	53%	15%	2%	0%	14%
OVID web availability	14%	51%	14%	2%	1%	19%

# Questionnaire feedback

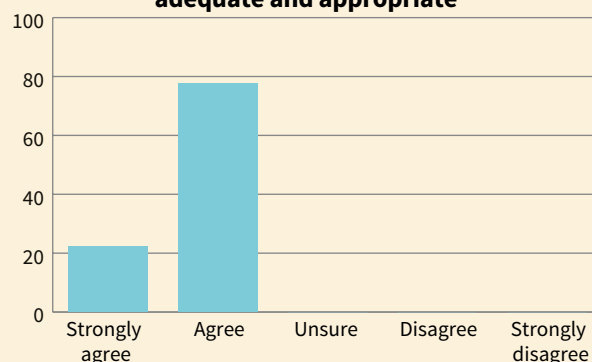
Questions were asked about the Offshore Vessel Particulars Questionnaire (OVPQ) and Offshore Vessel Inspection Questionnaire (OVIQ), which provides

the template of questions Inspectors cover and accompanying guidance notes.

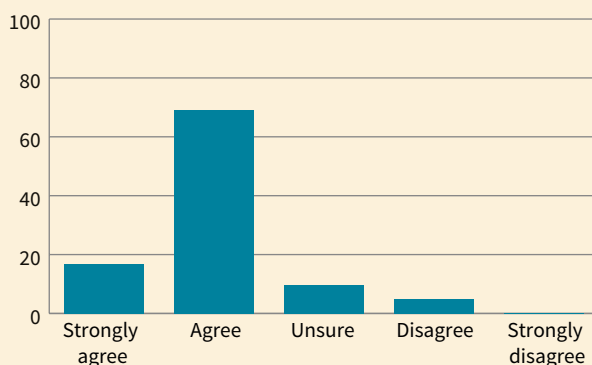
**Submitting Companies: Guidance notes in the OVID inspection report template are adequate and appropriate**



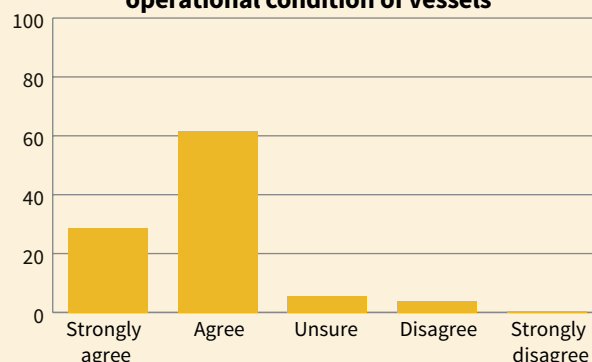
**Programme Recipients: Guidance notes in the OVID inspection report template are adequate and appropriate**



**Vessel Operators: OVPQ covers the correct scope to evaluate vessels**



**Inspectors: OVIQ enables the inspector to fully report on the actual safety and operational condition of vessels**



## Inspectors: OVIQ has the right questions to report on the management of safety critical equipment and activities/allows inspectors to report on the actual safety and operational condition of vessels

	Common themes (for improvement)
Inspectors (2 separate questions)	<ul style="list-style-type: none"> <li>Too many questions for offshore vessels relate to navigation questions that are more designed for deep sea vessels</li> <li>Certain questions still do not have a "N/A" option to give a true response</li> <li>Not keeping pace with current developments in the industry</li> <li>Standard sections are great, operational variants need work</li> <li>There are a few questions which are ambiguous or repeat other questions</li> <li>Guidelines for Inspectors should be more clear and succinct</li> <li>The lack of pictures continues to affect full reports on safety matters</li> <li>Operational variants/specific vessel questions need a full revision</li> <li>Too many questions to answer in a short period of time</li> </ul>

## Programme integrity and policies

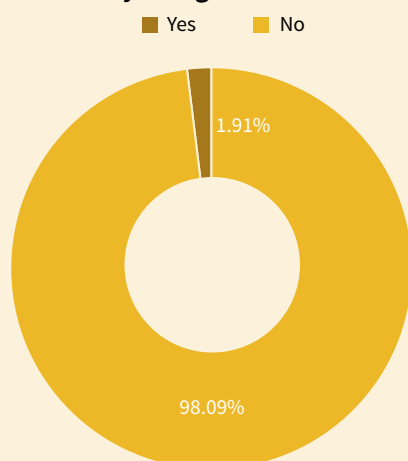
Programme users were asked to share their opinions on the knowledge, integrity and conduct of participating groups as well as their views and experiences relating to issues of

misconduct. Overall feedback among the participant groups was positive and complimentary, with some issues raised for further exploration and improvement actions.

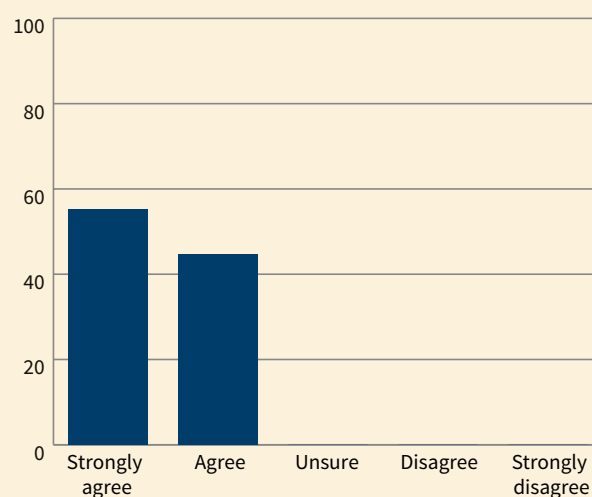
Vessel Operators' views on Inspectors' conduct and behaviour		
	In general, do you feel Inspectors spend enough time on board to complete inspections on all parts of the vessel?	In general, do you feel Inspectors pay close attention to all the questions and associated guidance?
Yes	86.68%	91.67%
No	3.27%	1.01%
I do not know	9.55%	7.07%

Vessel Operators' views on Inspectors' conduct and behaviour		
	How would you rate the integrity of OVID Inspectors?	How would you rate the experience/knowledge of the OVID Inspectors?
Very high	21.28%	21.28%
High	63.83%	51.06%
Average	12.77%	27.66%
Low	2.13%	2.13%
Very low	1.00%	0.00%
No opinion	0.00%	1.06%

**Inspectors: In the past year, has a submitting company changed a report without your agreement ?**



**Submitting Companies: My organisation reviews OVID inspection reports before submitting into the database**







### **Our vision**

A global marine industry that causes no harm to people or the environment

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